

Cancellation Policy

We know there are times when you simply have to cancel your plans. Therefore, Coastal Maine Botanical Gardens has created cancellation policies for program and event participants and also offers ways for you to find out whether something is cancelled due to weather.

Cancellations Due to Weather

If a Coastal Maine Botanical Gardens program is cancelled due to weather, we will contact TV stations WCSH-6, WGME-13, and WMTW-8. You can either watch their broadcasts or visit their Web sites for weather-related cancellations. If possible, we will also leave a message on our answering machine; call (207) 633-4333. Participants will receive refunds for programs the Gardens cancels or reschedules due to weather.

Cancellation Policy for Education Programs & Special Events

Coastal Maine Botanical Gardens' programs and events often have limited space available and frequently fill up in advance with waiting lists of other people who hope to attend. Therefore, we generally request reservations. We recognize, though, that it's sometimes necessary to miss a program for which you've pre-registered. So that others might have a chance to attend, and so we won't lose money on classes on which we make little or no profit, we ask that you call as soon as you know you won't be able to participate.

The following cancellation policy applies:

If you contact us to cancel at least 48 hours in advance, you will receive a full refund of fees paid. There will be no refund or credit for cancellations received less than 48 hours before a program or event.

To cancel, please call (207) 633-4333 or e-mail info@mainegardens.org.