Host/Hostess/Busser

Reports to: Food and Beverage Manager

FLSA: Hourly, non-exempt

Essential Functions: (This job requires the performance of the following tasks, with or without accommodation. Incumbents may be regularly or occasionally required to assume additional responsibilities or perform additional tasks.)

- Welcome guests to the Café and ascertain their seating preference.
- Maintain a waiting list if necessary.
- Seat guests in a manner that equalizes the workload for servers.
- Provide menus to the guests, answer questions about the menu, ingredients, and the Gardens in general.
- Assist servers, bussers, dishwasher, cashiers, supervisors and manager as needed.

Qualifications:

- Excellent people skills and ability to communicate effectively with guests and staff.
- Ability to work efficiently in a fast-paced, high-volume environment.
- Ability to maintain composure and a positive mindset under pressure.
- Ability to be on one's feet for up to six hours at a time.
- Ability to lift 30lbs.
- Experience in a guest-centric customer service position or Host/Hostess position is a plus but not required.

Work schedule: Seasonal, mid-May through October. Hours are approximately 10:30 a.m. - 3 p.m. with weekends and occasional evenings required.

Physical and environmental factors: The work is performed primarily indoors and requires continual standing or walking.

This is not necessarily an exhaustive list of responsibilities, skills, duties, requirements, efforts, or working conditions associated with the job. While this job description is intended to be an accurate reflection of the current job, the company reserves the right to revise the functions and duties of the job or to require that additional or different tasks be performed when circumstances dictate (such as emergencies, changes in personnel, work load, rush jobs, or technological developments).

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